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Designing resilient manufacturing with versatile human interaction in the world of post-COVID-19

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- Designing the Future of Manufacturing in the world of post-COVID-19
- Resilient manufacturing based on model-based approach
- Active human role in resilient manufacturing
- Research example in Japan toward resilient manufacturing
- Actions to be taken

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Current issues towards the Future of Manufacturing

- Achieving high Quality-of-Life (QoL) is still an issue in the global world, especially in developing countries.
- High value creation with less resource consumption is a key for success.
- The advanced manufacturing is an infra-structural enabler.
 - Efficient usage of resources is a basis: natural resources, materials & products, technology, human, market and environment, etc.
 - Resources and demands are unevenly distributed in the world, and in-balanced.
 - "Optimized" global life cycle network of production and products is required.



Designing the Future of Manufacturing in the world of post-COVID-19

- In COVID-19 crisis, unforeseen and disruptive changes in various aspects of manufacturing
 - How to maintain the global life cycle network in the world of post-COVID-19
- Comprehensive Digitalization is a basis for the future of manufacturing
 - From "AS-IS" to "TO-BE" innovation based on digital infra-structure
- <u>Dynamic decoupling and re-integration of "cyber world (knowledge)" and "physical world"</u>
- Resolving the boundary of traditional industries and creating new ones
- Dynamic re-assignment of human resources to activities
 - Complete automation vs. autonomy with versatile human involvement

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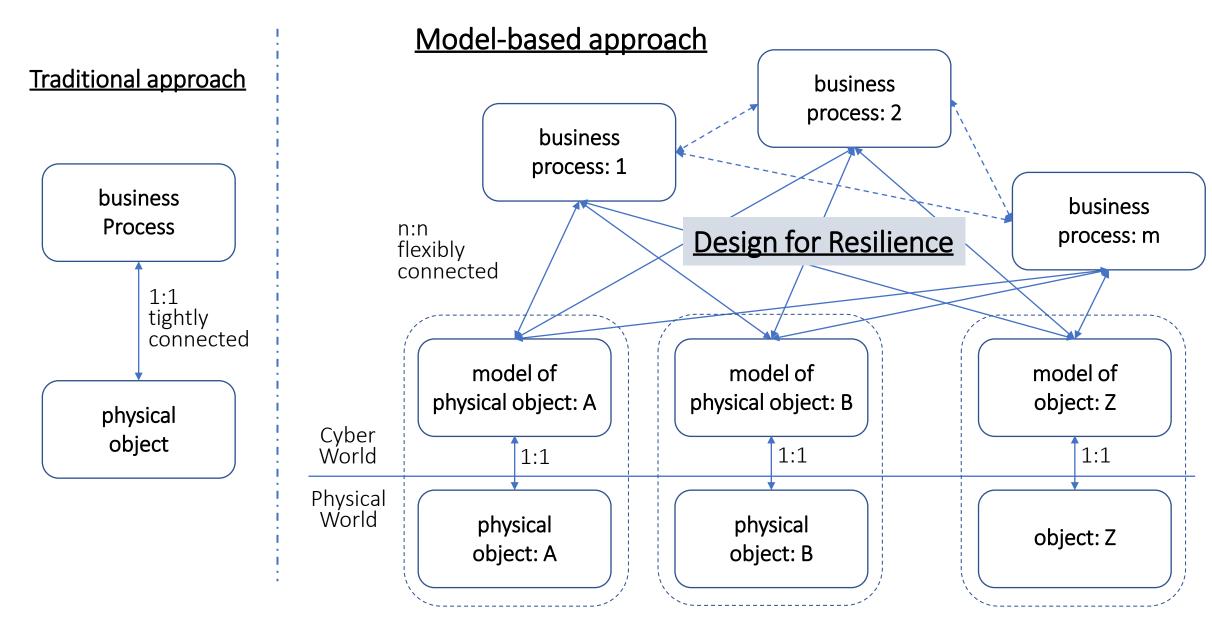


Resilient manufacturing based on model-based approach

- Resilience in manufacturing
 - <u>adaptability</u>, <u>flexibility</u>, <u>agility</u>, efficiency, high-value-creation, human involvement, sustainability, etc.
- How to introduce resilience in manufacturing
 - Business process (activity) innovation : from AS-IS to TO-BE
 - Enabling environment: technology, natural & social environment
 - Mapping: business process vs. enabling environment
- Enabler: importance of "Digitalization"
- Model-based approach
 - CPS in narrow sense: modelling of physical world
 - CPS in wide sense: modelling of physical world + designing of business processes

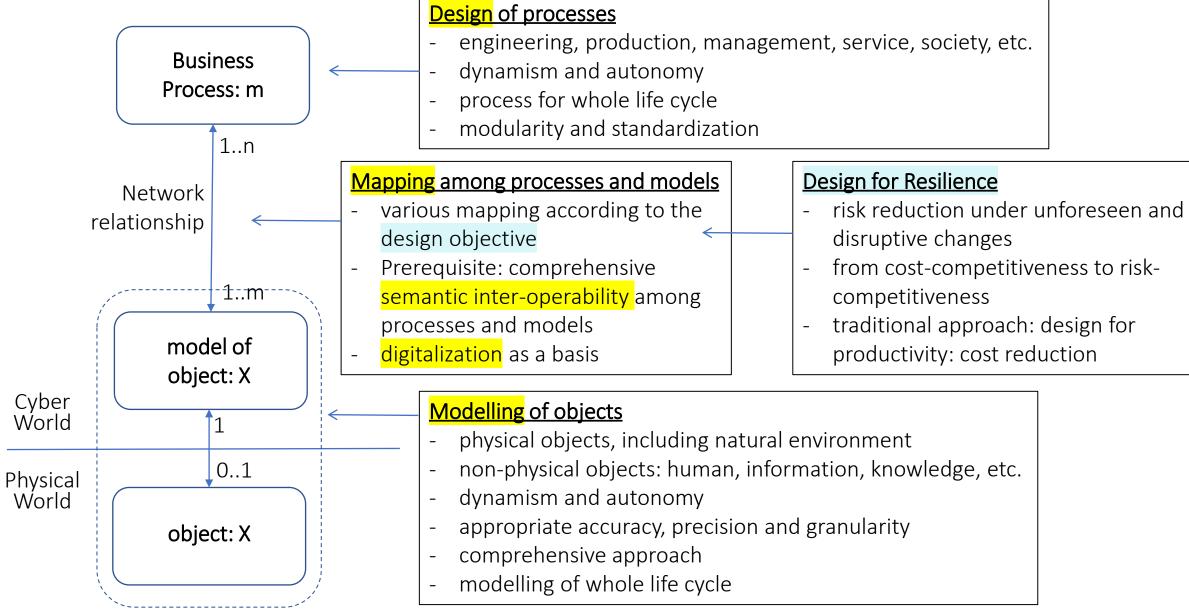


Resilient manufacturing based on model-based approach



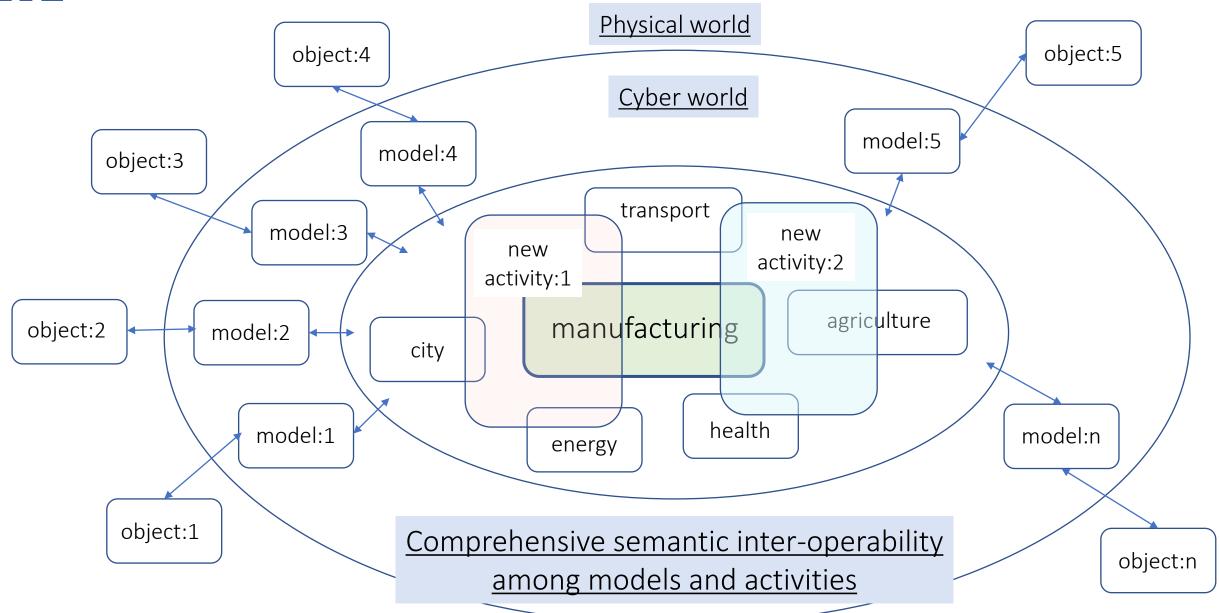


Resilient manufacturing based on model-based approach





New value creation activities including "manufacturing" as a basis



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Active human role in resilient manufacturing

- Characterization of human capability is mandatory in the model-based approach.
 - Human as a resource
 - Reduction of traditional human work
 - Possibility of new roles
- Adapting to human diversity become possible by the model-based approach.
 - Design and dynamic re-configuration of work sharing and division according to change of environment
 - Leading role, supporting role or ...
- Decision and design must be done by people and society.
 - Technology is almost ready, and how to motivate the change of people's "mind-set" is a key.



Human-to-Human and Human-to-Machine Interactions

- Modelling of diversified roles of "human", "machine" and "environment"
- Change of basic thinking: from "cost-competitive" to "risk- competitive"
 - complete automation of "low-value-additive" and "simple", but "un-organized" works "
 → Disruptive changes of the employment structure!
 - gradual replacement of human roles in highly sophisticated physical and logical works
- New technologies available for Human-to-Human and Human-to-Machine Interactions
 - Physical distance does not matter!
 - Innovative technologies of VR/AR
- Deep re-thinking of human roles strongly required
 - human-machine co-existence/separation
 - New works need to be created: disappearing the boundary of manufacturing and services
 - Diversity of human and machine must be recognized. Therefore the solutions are diversified.
 No general solution!



"TO-BE" Mapping of Roles to Human/Machine

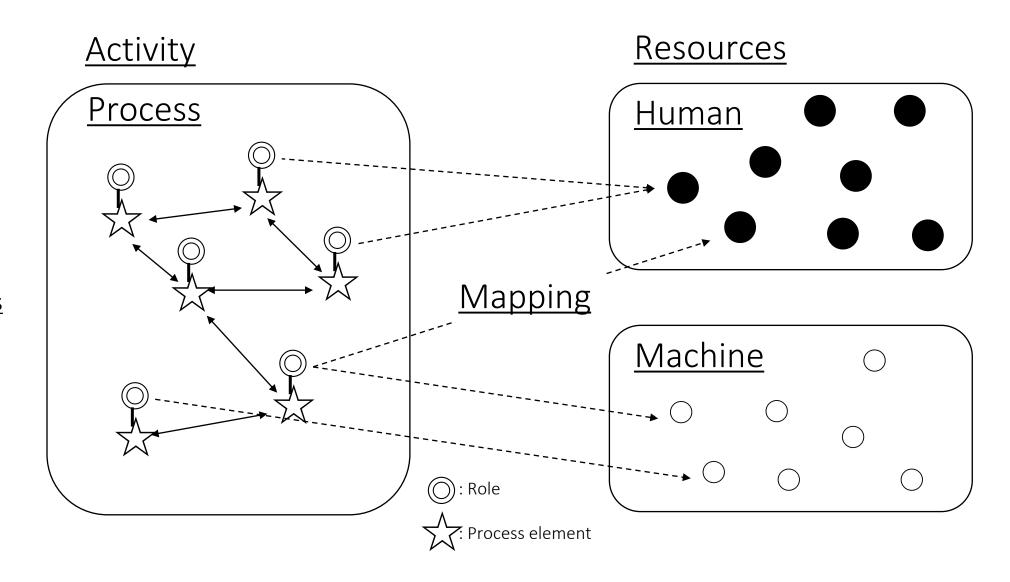
KPI:

Quality of Life

Sustainability

Risk- Competitiveness

etc.



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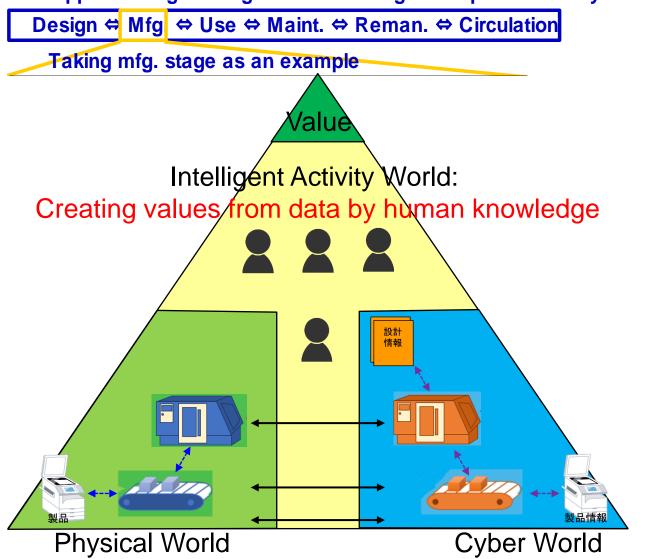
Research example in Japan toward resilient manufacturing

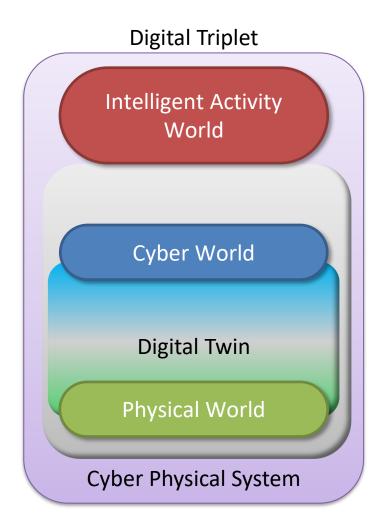
- Many research and development activities are emerging.
- Establishing comprehensive modelling environment and semantic interoperability requires long-term endeavor.
- Long-term planning and agile implementation should go in parallel.
- Feasibility study is effective for changing people's "mind-set".

The Image of Digital Triplet

(Prof. Yasushi Umeda: The University of Tokyo)

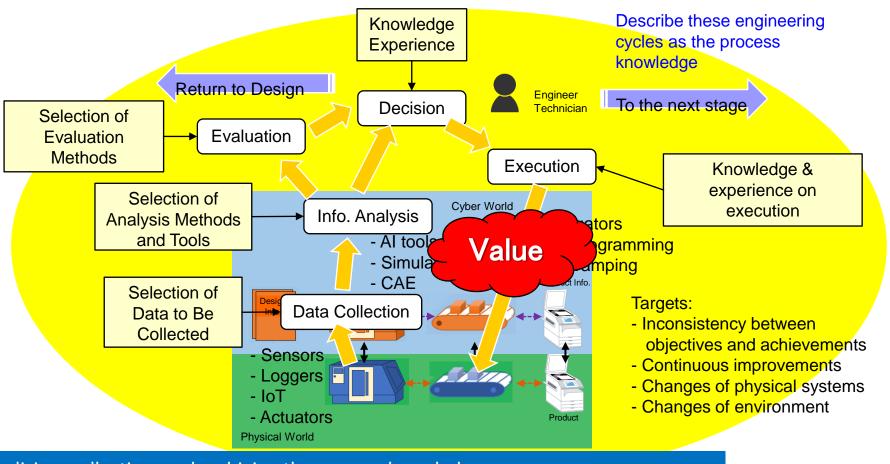
Integrated support of engineering activities throughout a product life cycle





Acquiring Process Knowledge of Engineering Activities on Digital Triple

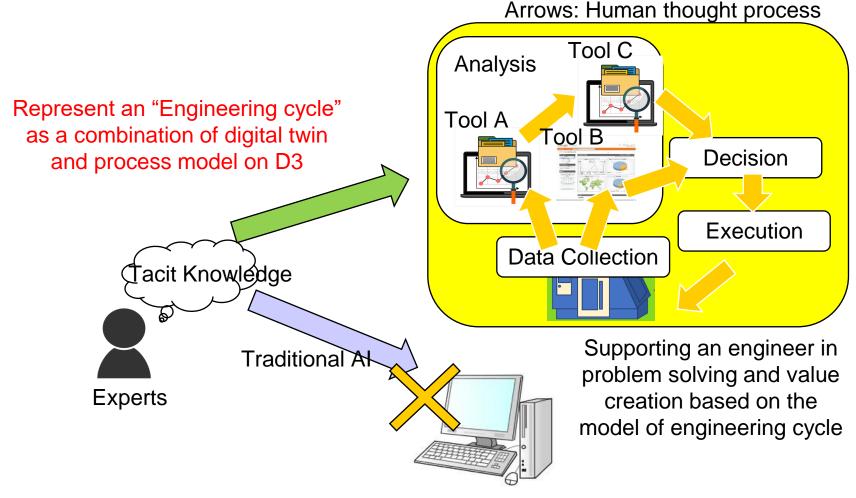
From now: Engineers should execute engineering activities mainly with the cyber world



- Formalizing, collecting, and archiving the process knowledge
- Supporting human activities by reusing and deploying the knowledge
- Employing the knowledge to education

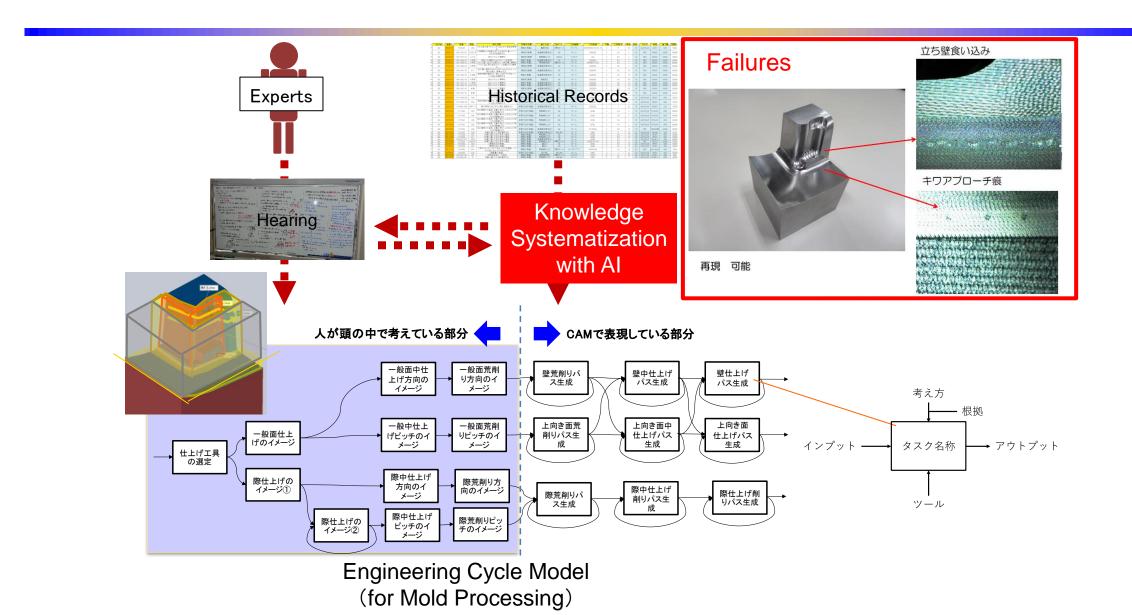
Concept of Engineering Support by D3

We represent know-how and tacit knowledge in engineers



Task is substituted by Al

Extraction of Engineering Cycle of Mold Processing for Injection Molding



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Actions to be taken

- Technology for new manufacturing is already there or being ready!
 (Still need more investment!)
- Technology can be a common infrastructure to be shared by all.
- How to design systems and to implement technology in our life depend on vision and intention of individuals, society and countries.
- Therefore the new manufacturing paradigm must be selected and explicitly designed by individuals, society and countries.
- Even though the actual design could be different in society and countries, we can share the common technology basis, and collaborate towards the future society.
- Key message is: Future is not given, but it can be designed.